

# Inter-Lakes Community Action Partnership



**2024 Annual Report**  
**Helping People. Changing Lives.**



# A Message from the Board Chairperson & CEO

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Dear Friends and Supporters,

As we reflect on the year 2024, I am incredibly proud to share the progress and accomplishments we have achieved at Inter-Lakes Community Action Partnership (ICAP). Thanks to the support of our community, partners, and dedicated staff, we continue to move forward in our mission to fight poverty and provide essential services to those in need.

One of our most significant milestones in 2024 was the successful launch of two new affordable housing projects. These initiatives exemplify our commitment to addressing the growing demand for affordable housing in our area.

The first is the 41 Flats project, a Low-Income Housing Tax Credit (LIHTC) property located at Tea/Ellis Road and 41st Street in Sioux Falls. This \$9 million project, in partnership with Lloyd Companies and the City of Sioux Falls, adds 41 new affordable units to the Sioux Falls housing market. We are excited to bring these additional homes to families who need them, helping to ensure that safe, affordable housing is accessible to more people in our community.

Additionally, ICAP acquired and rehabbed a 12-unit property located on 2nd Avenue in downtown Sioux Falls. This project, Empower Estates, will house families in the Bright Futures program. This is another critical step toward providing stable housing solutions to those who need it most. The success of this project was made possible through our continued collaboration with the City of Sioux Falls, and we are grateful for their unwavering support. With these additions, ICAP now controls 171 affordable housing units!

In an effort to ensure the long-term sustainability of ICAP's work, we are thrilled to announce the formation of the ICAP Foundation. With the landscape of funding continuing to evolve, it is crucial for us to diversify our revenue sources and reduce our reliance on federal funding. The groundwork for the Foundation has already begun, and we have recently hired a Development Director to lead this important initiative. We are excited about the future possibilities and the increased opportunities this will bring to support ICAP's programs and services both now and well into the future.

In addition to these specific accomplishments, we remain focused on finding innovative solutions to combat poverty and meet the evolving needs of our communities. Our work, in collaboration with various partners and funders, continues to make a tangible difference in the lives of many which is outlined throughout this Annual Report. We are proud to be a part of a 14-county community that values support, collaboration, and creative/innovative problem-solving.

I want to take a moment to express my deepest gratitude to all of you who have contributed to ICAP's work. Your generosity, whether through time, funding, or resources, is what makes our success possible. Together, we are making a lasting impact on individuals and families, providing them with the tools and resources to thrive.

Thank you for your continued support. We look forward to working together in 2025 to further our mission and build a brighter future for all.

*Bonnie Duffy*  
Board Chairperson

*Eric Kunzweiler*  
Chief Executive Officer

## Mission Statement

Empowering people to embrace their strengths and opportunities.

# About ICAP

**Inter-Lakes Community Action Partnership (ICAP)** was chartered in 1966 as a private non-profit Community Action Agency (CAA). CAAs were created under the auspices of the Economic Opportunity Act, the legislative core of President Johnson's War on Poverty. ICAP originally served Lake and Miner counties in South Dakota and has since expanded to include Brookings, Clark, Codington, Deuel, Grant, Hamlin, Kingsbury, Lake, Lincoln, McCook, Miner, Minnehaha, Moody and Turner counties.

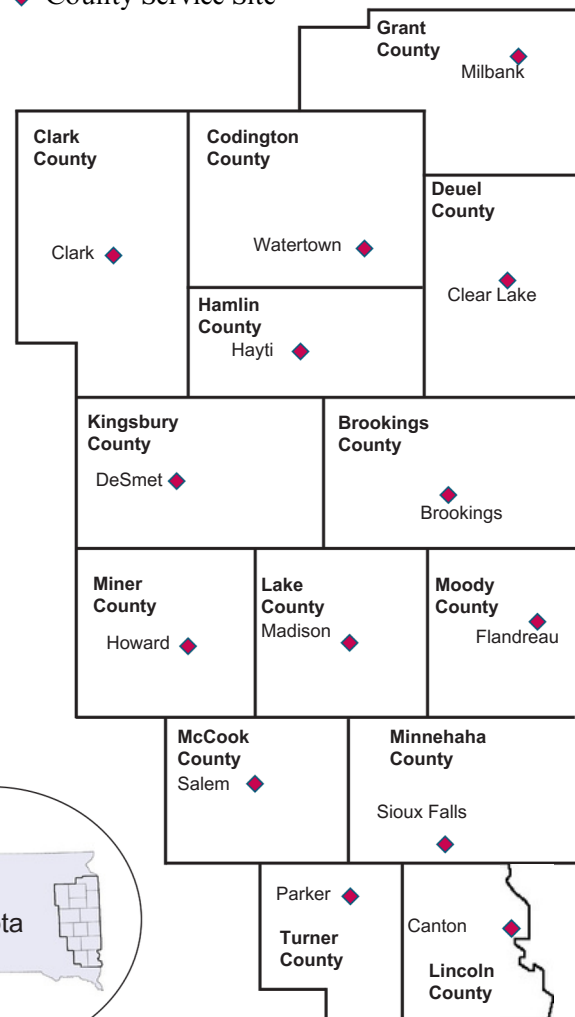
The main objective of "community action" is to empower lower-income and elderly individuals and families to help themselves out of poverty. Across the board, ICAP staff work with participants to achieve greater self-sufficiency, offering a hand-up, not a hand-out.

ICAP's central office is located in Madison, South Dakota and serves 14 eastern South Dakota counties. For more information about ICAP programs and services, please visit [www.interlakescap.com](http://www.interlakescap.com) or call the administrative office in Madison at (605) 256-6518.

**The Promise of Community Action**  
Community Action changes people's lives,  
embodies the spirit of hope,  
improves communities, and  
makes America a better place to live.  
We care about the entire community, and  
we are dedicated to helping people  
help themselves and each other.



◆ County Service Site



# ICAP Board of Directors

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Bonnie Duffy, Chairperson  
Jared Hybertson Vice Chairperson  
Annette Mitchell, Secretary/Treasurer

Each region is represented by three individuals; persons from the low-income, community and public sectors.

Region 1 - Nancy McClanahan, Doug Stengel, Brenda Hanten

Region 2 - Jessica Delzer, Linda Salmonson, Francis Haas

Region 3 - Annette Mitchell, Jeff Nelson, Jerry Doyle

Region 4 - Tara Miller, Jessica Larson, Jared Hybertson

Region 5 - Corey Jahn, Bonnie Duffy, Jim Schmidt



## Board of Directors

Pictured is the Board of Directors along with the ICAP Management team touring one of ICAP's Low Income Housing Tax Credit Properties in Sioux Falls.



# Meet our Executive Team

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**Eric Kunzweiler**  
**Chief Executive Officer**

Eric began his career with ICAP in 2001 in the Head Start Pre- Birth to Five Program as Nutrition Specialist. In 2012, he became the Director of 60's Plus Dining and in 2016 moved into the Chief Strategy Officer role serving in that capacity until being named the Chief Executive Officer in 2022. Eric currently lives in Hartford, SD and is married to his wife of over twenty years, Jennifer and has 4 children, Taylor, Addysen, Maddysen, and Jackson. In his free time, Eric enjoys coaching the Hot Shots Fastpitch Softball Organization and spending time with family and friends at the lake.



**Mike Anderson**  
**Chief Operating Officer**

Mike began his career with ICAP in 2015 as the Program Director for the 60's Plus Dining Program. Mike has had over 30 years of experience in restaurant and hotel ownership/management. Along with his family, he is an owner and operator of the Lakes Bar & Grill and the Lakes Lodge on Lake Madison. Mike is married to his wife of 32 years Jody and has two sons Adam and Josh. Our family enjoys working together in business, boating and golfing.



**Kimberly Raske**  
**Chief Financial Officer**

Kimberly has served as the Chief Financial Officer of Inter-Lakes Community Action Partnership, Inc. since joining the organization in 2002. She holds a Bachelor's Degree in Business Administration with a major in accounting, as well as an MBA with a focus on strategic leadership. She is dedicated to lifelong learning, promoting positive change, and making a difference. Kimberly is married to Joel and is a proud and devoted mother to five daughters—Mariah (Anthony), Kayla (Tyler), MacKenzie (Nick), Alyssa (Gabe), and Kendra (Levar). She cherishes time spent with family and finds her happiest moments at the beach!



**Jeff Entringer**  
**Planning Director**

Jeff was named as ICAP's Planning Director in January of 2022. Prior to that, Jeff served as ICAP's Information Technology Specialist since 2010. Jeff lives in Madison, SD with his wife Alicia and has 3 children, Madisyn, Jackson and Hudson. In his free time, Jeff enjoys attending sporting events with his family along with the various outdoors activities that South Dakota has to offer.

# Meet our Management Team

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**Julie Prusa**

**Head Start Pre-Birth to Five Director**

I grew up and graduated from Norfolk, Nebraska. I attended Wayne State College in Wayne, NE and earned three degrees there: Bachelor of Arts in Elementary Education, Master of Science in Elementary Education and Master of Science in School Administration. I taught for 20 years at Norfolk Catholic Schools. I served as principal at St. Michael's School South Sioux City, Iowa, and as principal at Holy Cross School in Omaha, Nebraska. For the past 12 years I have served as Executive Director for the Head Start and Early Head Start for the Omaha Tribe of Nebraska. While there I attended the University of South Dakota in Vermillion, South Dakota. I earned two degrees from USD: An Educational Specialist Degree: School District Superintendent in 2016 and Doctor of Education Degree in 2019. I am married to Lonnie, who is retired from the United States Postal Service. We have two children, and four grandchildren. We also have a pet yorkie, named Jack.



**Tammie Denning**

**Community Services Director Sioux Falls**

Tammie began employment at ICAP in August of 2000 as a Family Case Manager working with households who were homeless and took applications for many of ICAP's programs. In July, 2005 Tammie became the Temporary Minnehaha County Services Director until May, 2006 when she advanced to the Sioux Falls Community Services Director position where she currently serves today. Tammie lives in Lennox with her family which consists of her husband, Ward, four children, Hannah, Cole, Olivia, Alexandra and two dogs, Stanley and Murphy.



**Jamie Kessler**

**Community Services Director Rural/Housing Coordinator**

Jamie began employment at ICAP in August of 2004 as Administrative Assistant and worked as a Housing Stabilization coach working with households who were homeless and took applications for many of ICAP's programs from 2006-2023. In December 2023, Jamie began her current role of Community Services Director Rural/Housing Coordinator. Jamie is married to Chris and has two children Seth and Megann, and a daughter-in-law Chanslee.



# Meet our Management Team

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**Evan Rheault**  
**Weatherization Manager**

Evan initially began employment at ICAP in 2009 as a Weatherization Representative performing weatherization audits and inspections. He later returned to ICAP in January 2023 to serve in his current role as Weatherization Manager. Evan has three children, Paxton, Kyptyn, and Aspyn who keep him busy with their various activities. In his spare time, he enjoys spending time outdoors.



**Dana Whitehouse Self Help**  
**Housing Director**

Dana began her career with ICAP in 2003 as the Brookings County Community Service Worker. In 2004, she became the Self Help Rehab Manager. In 2008, the Mutual Self Help Housing Manager and Self Help Rehab Manager positions were combined and she became the Self Help Housing Director. Dana lives in Colman, SD and has three children, Erin, Nick and Jack.



**Stacie Santema**  
**60's Plus Dining Director**

Stacie serves as the 60's Plus Dining Director for Inter-Lakes Community Action Partnership. In this role, she oversees the nutritional and operational aspects of the dining program, ensuring that seniors receive well-balanced and nutritious meals. Stacie is an accomplished professional with extensive experience in dietary management and food safety. With a strong foundation in nutrition and food science, Stacie holds a B.S. in Nutrition & Food Science from South Dakota State University, complemented by an A.A. in General Studies and an A.S. in Sales & Marketing from Iowa Lakes Community College. Stacie also holds Certified ServSafe® Instructor & Registered ServSafe® Examination Proctor, ServSafe® Food Protection Manager and Certified Dietary Manager, Certified Food Protection Professional (CDM, CFPP) Certifications.

# Office & Program Locations

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## Main Office Location

### Lake County

111 N Van Eps  
**Madison, SD 57042**  
605-256-6518

## Office Sites

### Brookings County

415 8th St South  
**Brookings, SD 57006**  
605-692-6391

### Clark County

116 N Commerical - PO Box 119  
**Clark, SD 57225**  
605-532-5156

### Codington County

7 - 8th Avenue SE  
**Watertown, SD 57201**  
605-886-7674

### Deuel County

County Courthouse - PO Box 616  
**Clear Lake, SD 57226**  
605-874-2062

### Grant County

210 E 5th Avenue  
**Milbank, SD 57252**  
605-432-6571

### Hamlin County

County Courthouse - PO Box 237  
**Hayti, SD 57241**  
605-783-3867

### Kingsbury County

Courthouse  
202 2nd St. SE  
**DeSmet, SD 57231**  
605-854-3701

### Lincoln County

104 N Main Suite 140  
**Canton, SD 57013**  
605-940-1909

### McCook County

Courthouse - 130 W Essex  
PO Box 190  
**Salem, SD 57058**  
605-425-2271

### Miner County

108 E Hwy 34 - PO Box 2  
**Howard, SD 57349**  
605-772-5712

### Minnehaha County

409 N Western Avenue  
**Sioux Falls, SD 57104**  
605-334-2808

### Moody County

112 E Pipestone  
**Flandreau, SD 57028**  
605-997-2824

### Turner County

Courthouse - PO Box 370  
**Parker, SD 57053**  
605-940-1909



## Thrift Stores

### Encore Family Store

209 S Egan Ave  
**Madison, SD 57042**  
605-556-3100

### Nearly New Shop

108 E Hwy 34  
**Howard, SD 57349**  
605-772-4280

### The Closet

112 E Pipestone  
**Flandreau, SD 57028**  
605-997-2824

### Used 2 B New

116 N Commercial St  
**Clark, SD 57225**  
605-532-5156

## Early Head Start HomeBase

### ICAP

415 8th St South  
**Brookings, SD 57006**  
605-692-6391

### ICAP

106 S Van Eps  
**Madison, SD 57042**  
605-556-0186

### ICAP

505 N Western Ave  
**Sioux Falls, SD 57104**  
605-334-2808

### ICAP

7 - 8th Avenue SE  
**Watertown, SD 57201**  
605-886-7674

## Early Head Start Centers

### ICAP Child Development Center

106 S Van Eps  
**Madison, SD 57042**  
605-556-0186

### ICAP Child Development Center

505 N Western Ave  
**Sioux Falls, SD 57104**  
605-334-2808

## Head Start Centers

### Brookings

United Methodist Church  
625 5th St  
**Brookings, SD 57006**  
605-692-7472

### Flandreau

500 1st Ave West  
**Flandreau, SD 57208**  
605-864-9068

### Garretson School

505 2nd St  
**Garretson, SD 57030**  
605-594-3453

### Madison Head Start

106 S Van Eps Avenue  
**Madison, SD 57042**  
605-556-0186

### Milbank Head Start

507 S 9th St  
**Milbank, SD 57252**  
605-432-6615

### Watertown Head Start

710 10th St SW  
**Watertown, SD 57201**  
605-882-5965



# 60's Plus Dining Locations

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**Brookings Activity Center**  
516 4th Street  
**Brookings**, SD 57006  
605-692-1407

**Hy-Vee**  
490 22nd Ave S  
**Brookings**, SD 57006  
605-692-1407

**The Ridge**  
919 Jay Street Box 262  
**Bruce**, SD 57220  
605-692-1407

**Wards Store**  
102 S Hill PO Box 307  
**Bryant**, SD 57221  
605-854-3701

**Carpenter Café**  
PO Box 141  
**Carpenter**, SD 57322  
605-854-3701

**Ships Inn Bar and Grill**  
105 Main Street  
**Castlewood**, SD 57223  
605-692-1407

**Corner Diner**  
100 N Commercial St.  
**Clark**, SD 57225  
605-854-3701

**Pizza & Burger Shack**  
406 3rd Ave S  
**Clear Lake**, SD 57226  
605-692-1407

**August 17th GCSS**  
213 3rd Avenue S  
**Clear Lake**, SD 57226  
605-692-1407

**Ward's Store and Bakery**  
127 Calumet Ave SW  
**DeSmet**, SD 57231  
605-854-3701

**Blue Jays**  
407 Bill Davis St #34  
**Egan**, SD 57024  
605-997-2824

**Mortland's Burgers and More**  
101 Antelope St.  
**Elkton**, SD 57026  
605-542-8831

**The Alibi**  
219 1st Ave  
**Gary**, SD 57237  
605-692-1407

**Good Samaritan Center**  
300 W Hazel Ave  
**Howard**, SD 57349  
605-854-3701

**The Bullpen**  
511 Main Street  
**Lake Norden**, SD 57248  
605-854-3701

**The Lake Preston Café**  
306 Main Street  
**Lake Preston**, SD 57249  
605-854-3701

**Head Start Building**  
106 S Van Eps Ave  
**Madison**, SD 57042  
605-256-6518

**St. William's Care Center**  
103 N Viola St  
**Milbank**, SD 57252  
605-882-2166

**Alice's Restaurant**  
202 N Main PO Box 96  
**Stockholm**, SD 57264  
605-882-2166

**Rufer's General Store**  
123 S Main PO Box 14  
**Strandburg**, SD 57265  
605-882-2166

**Volga Westside Apts.**  
601 Samara Ave  
**Volga**, SD 57071  
605-692-1407

**Watertown Senior Center**  
26 1st Ave SW  
**Watertown**, SD 57201  
605-882-2166

**Hy-Vee**  
1320 9th Ave SE  
**Watertown**, SD 57201  
605-882-2166

**The Roadhouse Cafe**  
1007 9th Ave SW  
**Watertown**, SD 57201  
605-886-3133

**The Rusty Nail**  
221 Garfield Ave  
**Willow Lake**, SD 57278  
605-854-3701

**Please call your local ICAP  
office for additional services.**

# Community Services

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## Community Services Block Grant (CSBG)

CSBG is a federally-funded anti-poverty program. It provides the core funding for ICAP and other Community Action Agencies (CAAs). With these funds, the agency is able to identify causes and conditions of poverty, assist eligible participants in a variety of ways and help individuals and families move toward self-sufficiency.

## Case Management, Emergency Services, Information & Referrals

By assessing needs, setting goals and identifying resources, Community Service Workers help guide participants toward greater stability in their lives by providing assistance for emergency needs, focusing primarily on utilities and housing.

ICAP uses funding from the SD Housing Development Authority to provide security deposit assistance to homeless families throughout the service area. Eligible applicants are offered case management to create a self-sufficiency plan with the goal of participants attaining permanent housing.

Through their knowledge of federal, state, local and private programs and services, Community Service Workers are able to link participants with appropriate resources. These include ICAP's programs, and, when appropriate, referrals to other providers, thus avoiding duplication.

### In 2024:

- Information and referrals were provided to **15,515** people.
- **533** homeless or near-homeless people received assistance to enter permanent housing.
- Rent or mortgage assistance helped **444** people.
- **1,211** people received food supplies.
- **1,110** people were assisted with utility expenses.

## Volunteer Income Tax Assistance (VITA)

ICAP partnered with Dacotah Bank - Clark & Watertown, Grant County Combined Appeal, Interlakes Area United Way, Internal Revenue Service, Watertown Area United Way, Brookings Area United Way and volunteers to provide assistance to low-income and elderly people in filing their income tax returns. Through this valuable service, **730** households filed returns, resulting in **\$1,020,282** in refunds in 2024. Of these refunds, **\$354,050** were earned income tax credits. As part of the program, ICAP Community Service Workers often counsel families to use these funds to pay down debt as a step toward self-sufficiency.

## Volunteers

Over 920 volunteers provided **130,305** hours of assistance to all of ICAP's programs.



# Community Services

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## Community Health Worker

ICAP's Community Health Worker (CHW) is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the worker to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.

Our CHW's strive to provide our clients with:

Health system navigation and resource coordination. Health promotion and coaching, including providing information or education to patients that makes positive contributions to their health status.

Health education to teach or promote methods and measures that have been proven effective in avoiding illness and/or lessening its effects.

**In 2024, 115 people benefited from our Community Health Program.**

## Local Projects and Services

ICAP's service area of 14 eastern South Dakota counties includes cities and towns of all sizes, large and small. With such varied population levels come varied needs. One size does not fit all! Inter-Lakes Community Action Partnership exists to meet the needs of each county. In many smaller communities, the local ICAP office is the only readily accessible comprehensive service provider. In these areas, ICAP partners with service groups, churches and volunteer organizations to coordinate and provide needed services and supplies. Some programs are offered once per year, while others function year-round.

**Holiday Activities:** 373 children received gifts  
**School Supplies:** 510 students received supplies  
**Gardens:** 130 people participated

## Thrift Stores

As daily living expenses continue to increase, more shoppers are turning to alternative sources for their clothing and household shopping needs. ICAP's thrift stores accept donations of used items and offer them to the public at a low cost. Staffed largely by volunteers, the stores are able to keep expenses down while providing this service. ICAP's Community Service Workers in these areas are also able to issue vouchers to people in need.

ICAP currently operates the following:

- Encore Family Store in Madison
- The Closet in Flandreau
- The Nearly New Shop in Howard
- Used 2B New in Clark



# Housing Programs

## Housing Strategies

Due to the significant need for Affordable Housing that continues to be identified through the Community Needs Assessments in our service area, ICAP prioritizes additional housing strategies to increase stock and assist families in having opportunities to be housed.

As general partner in three Low Income Housing Tax Credit properties in Sioux Falls, ICAP has assisted in adding 149 units in the Sioux Falls market. ICAP recently expanded their unit count in 2024 by developing a 41-unit complex in southwestern Sioux Falls called 41-Flats.



In line with ICAP's mission to expand affordable housing within its service area, the organization secured \$1,802,000 from the City of Sioux Falls to acquire and rehabilitate a 12-unit apartment complex situated at 718-720 S 2nd Ave in Sioux Falls, SD. This strategic property, centrally located in the city, offers tenants convenient access to essential amenities. At the

heart of the project's success lies the integration of supportive services, a fundamental strength and expertise of ICAP. ICAP will ensure that all eligible tenants have access to connected services through ICAP's Bright Futures, Heartland House Rapid Rehousing Programs or other RRH programs, in addition to select units for low-income families also with connected services. This collaborative effort aims to provide comprehensive support to qualifying tenants and underscores ICAP's commitment to holistic assistance for those in need

ICAP has partnered with South Dakota Housing Development Authority in providing emergency housing and utility assistance through the Federal COVID Stimulus funds. In 2024, ICAP assisted 356 households totaling \$3,221,564 in federal assistance.

## Weatherization Assistance Program

While many programs exist to help those in need pay heating costs, ICAP's Weatherization Assistance Program takes aim directly at the source of higher heating bills. With high prices of energy, it only makes sense to make a home as energy efficient as possible. Each home to be weatherized is audited to determine the areas in need of attention. Applicants must meet eligibility criteria.



Weatherization program services may include:

- Installation of weather-stripping and caulking
- Addition of insulation
- Health and safety measures
  - Installation of exhaust fans for continuous ventilation to help with mold issues
  - Carbon Monoxide detectors
  - Smoke Alarms

**In 2024, 75 homes received weatherization services.**



## LIEAP Furnace Repair/Replacement Program

ICAP's furnace repair/replacement program is available for homes that have been weatherized. Income eligible clients may qualify to have their heating source repaired or replaced if it is not cost effective to repair.

**In 2024, 119 homes had their furnaces repaired or replaced with a new furnace.**



# Housing Programs

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## Mutual Self-Help Housing Program

The Mutual Self-Help Housing Program provides eligible participants an opportunity to build themselves new homes by contributing 65% of the labor necessary for the job in exchange for “sweat equity” in the property. An ICAP program coordinator works with applicants to determine eligibility and secure a construction loan from USDA- Rural Development. Additionally, ICAP partners with Local Developers in providing affordable lots. Once a group of at least 4 builders have qualified for their loans, they work together under the guidance of a construction supervisor to construct all homes of the group. No participant may move into his/her home until all homes are completed and have passed final inspections. Once all construction is complete, the construction loans are converted into standard 30 or 33 year mortgages.



**In 2024, 8 families completed new, affordable high-quality homes through the Mutual Self-Help Housing Program.**



# Housing Programs

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## Self-Help Housing Rehabilitation Program

In communities and rural areas across our service area, residents have identified housing rehabilitation as a need. Homes may have fallen into disrepair and living in them may even be hazardous. In response, ICAP, in cooperation with the U.S. Department of Agriculture - Rural Development, has created a self-help rehab program to work with low-income homeowners to improve their living conditions.



ICAP representatives meet with homeowners to design a plan of action which may include helping residents find a loan or grant funding, selecting proper supplies for the project and guiding homeowners to complete the necessary work themselves. Some aspects of the work may require licensed professionals to meet local and state codes and may be contracted out.

**The Self-Help Housing Rehab program helped 7 low-income homeowners make needed repairs during the 2024 program year.**



## HOME Rehab/Repair Program

The HOME Rehabilitation program focuses on the needs of people with disabilities, in addition to the low-income and elderly, to provide home repair and modification services. This program is funded by the South Dakota Housing Development Authority (SDHDA) with HOME program funds allocated to the state by HUD. These HOME funds are used throughout the service area with the exception of Sioux Falls and are made available to qualified applicants on a zero-interest, 5-year decreasing balance forgivable loan.

**HOME Rehab helped 3 homeowners modify and repair their homes for health, safety and code compliance in 2024.**

# Rapid Re-Housing

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## Heartland House

Heartland House, located in Sioux Falls, is recognized for providing high quality intensive family case management services for homeless families with children to obtain and maintain housing stabilization. By working with participants, staff are able to help eligible participants move toward better lives. Housing Stabilization Coaches work with each family to design and implement a personalized housing stabilization plan to maintain housing by furthering education, job search and placement, money management, budgeting, parenting skills, health issues and more. Families involved in the Heartland House Program must follow the terms of their housing stabilization plan and participate in case management services. Failure to comply has consequences, up to and including removal from the program. This accountability helps participants develop a sense of greater discipline and find greater success.



In 2024, **82** adults and **200** children were served.

## Bright Futures

Bright Futures is a comprehensive program in Sioux Falls which helps eligible homeless families with children enter permanent housing, become successful renters and move toward self-sufficiency. ICAP provides Tenant Based Rental Assistance (TBRA), thus allowing each agency to utilize their strengths. The program is funded by the City of Sioux Falls Housing Division.



There are several components to the program, including Security Deposit Assistance, Tenant Education/Case Management, and, if needed, a rent/damage guarantee with the participating landlord. Income-eligible participants work with ICAP Housing Stabilization Coaches with issues ranging from education and training, job search and placement to general living and parenting skills. Participants are held accountable and must follow rules to stay in the program for up to two years.

In program year 2024, **62** adults and **121** children were served.

## Emergency Solutions Grant

The Emergency Solutions Grant program (ESG) provides funding for two major service components: Homeless Prevention and Rapid Rehousing. Homeless Prevention serves households that are at risk of becoming homeless and Rapid Rehousing Services are provided for households that have already become homeless. All program recipients are required to participate in case management, to help them move toward self-sufficiency.

In 2024, **51** individuals received ESG services.



# Child Development

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## Head Start Pre-Birth to Five

Head Start is a federally funded program which promotes school readiness through a series of options available to pregnant women, children and their families. With early intervention, Head Start is able to help young children on a path to successful transition to kindergarten. In accordance with Federal law, each Inter-Lakes Community Action Partnership Head Start site has a transition agreement with the local school district.



The Head Start Pre-Birth to Five program provides the environment and teaching to help children acquire the skills, knowledge, and attitudes necessary for success in school and for later learning in life. With a strong focus on all aspects of healthy development, including physical, cognitive, social and emotional development, the program includes the whole family in an effort to ensure that children are ready for kindergarten.

### Parent Engagement

Head Start Pre-Birth to Five Home Visitors and Teachers are trained to help the whole family find success and become more self-sufficient. Staff may guide parents to find better or more affordable healthcare and dental health options, as well as provide nutritional guidance to assist parents in providing more nutritious meals and snacks for their families. Parent involvement also includes training in child abuse and neglect awareness, pedestrian safety and nutrition activities. In addition, the Head Start Pre-Birth to Five program gives parents opportunities to be involved in developing program policies and activities to enhance their own skills.

Eligibility is based on family income guidelines, child's age and/or special needs of the child. Children in foster care, families that receive Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI) or are homeless automatically meet the eligibility criteria. Ten percent of funded enrollment may be children from families that exceed income guidelines.

### Program Achievements:

86% of Head Start children (ages 3-5) were up to date on medical exams.

84% of Head Start children (ages 3-5) received dental examinations.

78% of Early Head Start children (ages 0-3) were up to date on medical exams.

52% of Early Head Start children (ages 0-3) received oral examinations either as part of their well-baby exam or through a professional oral examination. The remaining percentage consists of children in utero or those who have not yet developed teeth.

Average monthly enrollment for Head Start and Early Head Start was at 90% funded enrollment with a waiting list.

# Child Development

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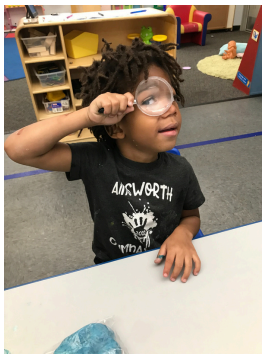
## Head Start Pre-Birth to Five Continued...

### Head Start and Early Head Start Outcomes

Head Start uses a system to monitor a child's progress toward school readiness. Objectives are utilized which measure expected knowledge, skills and abilities needed for school entry. Head Start's approach to School Readiness is three-fold:

- Children are ready for school.
- Families are ready to support their children's learning
- Schools are ready for children.

## Head Start



Head Start provides a comprehensive array of services to help the participating children to develop appropriately. Through regular medical and dental check-ups, nutritional, educational and social opportunities, as well as the combined effort of teachers, staff and parents, children are assisted in reaching their goals and successfully transition into kindergarten.

**The total number of children served in Head Start in 2024 was 228.**

## Early Head Start

Early Head Start provides services to pregnant women and infants and toddlers, ages 0-3 years. ICAP Early Head Start services are both center-based (Sioux Falls and Madison) and home-based. The Home Visitors assist pregnant women in obtaining comprehensive prenatal care, support them in fulfilling their parental roles and work with each family to best guide them in raising healthy, strong children. Children and parents meet with a Home Visitor weekly and attend socialization activities twice a month year-round. The center-based program provides full-day, full year services in Sioux Falls and Madison for ages 4 weeks to 3 years old.

**During the 2024 program year, 202 children and 8 pregnant women were served in Early Head Start**



# Child Development

ICAP uses the DRDP assessment system for all children. In the fall, winter, and spring the teachers compare each child's skills and behaviors to research-based indicators of learning and development. Early Head Start staff complete a fourth assessment in the summer for the infants and toddlers. The table below shows the children's average for the age group in Fall and Spring for HS and Fall and Summer for EHS. Children in all categories showed improvement across the school year and there was growth in children's average levels overall. The growth in all areas proves the effectiveness of the program's positive impact on children's development and kindergarten readiness.

Key: RE = Responding Earlier, RL = Responding Later, EE = Exploring Earlier, EM = Exploring Middle, EL = Exploring Later, BE = Building Earlier, BM = Building Middle, BL = Building Later, IE = Integrating Earlier

## Approaches to Learning–Self-Regulation (ATL-REG)

The Approaches to Learning skills include attention maintenance, engagement and persistence, and curiosity and initiative. The Self-Regulation skills include self-comforting, self-control of feelings and behavior, imitation, and shared use of space and materials.

	RE	RL	EE	EL	BE	BM	BL	IE
Summer 2024				I				
Spring 2024				I				
Winter 2024				I				
Fall 2023			I					

## Social and Emotional Development (SED)

The knowledge or skill areas in this domain include identity of self in relation to others, social and emotional understanding, relationships and social interactions with familiar adults, relationships and interactions with peers, and symbolic and sociodramatic play.

	RE	RL	EE	EL	BE	BM	BL	IE
Summer 2024				I				
Spring 2024				I				
Winter 2024				I				
Fall 2023			I					

## Language and Literacy Development (LLD)

The LLD domain assesses the progress of all children in developing foundational language and literacy skills. These skills can be demonstrated in any language and in any mode of communication.

	RR	RL	EE	EM	EL	BE	BM	BL	IE
Summer 2024					I				
Spring 2024					I				
Winter 2024					I				
Fall 2023			I						

## Cognition, Including Math and Science (COG)

The Math knowledge or skill areas in this domain include spatial relationships, classification, number sense of quantity, number sense of math operations, measurement, patterning, and shapes. The Science knowledge and skills in this domain include cause and effect, inquiry through observation and investigation, documentation and communication of inquiry, and knowledge of the natural world.

	RR	RL	EE	EL	BE	BM	BL	IE
Summer 2024				I				
Spring 2024				I				
Winter 2024				I				
Fall 2023			I					

## Physical Development–Health (PD-HLTH)

The Physical Development knowledge or skill areas in this domain include perceptualmotor skills and movement concepts, gross locomotor movement skills, gross motor manipulative skills, fine motor manipulative skills, and active physical play. The Health knowledge or skill areas in this domain include nutrition, safety, and personal care routines (hygiene, feeding, dressing).

	RR	RL	EE	EM	EL	BE	BM	BL	IE
Summer 2024					I				
Spring 2024					I				
Winter 2024					I				
Fall 2023			I						



# Senior Services

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## 60's Plus Dining

ICAP's 60's Plus Dining is an adult meal program serving quality nutritious meals to any person aged 60 or over, and their spouses. There is no income, or health guidelines to participate. Our goal is to prevent malnutrition, and isolation, which are major causes of health problems for our aging society. 60's Plus Dining began serving meals in 1973, and currently has over 4,000 clients throughout 10 counties in east-central South Dakota. There are 4 main options for meals, Congregate, Star Card, Home Delivered, and Frozen Meals.



**Congregate** meals are offered for lunch Monday through Friday, at senior centers, cafés, and apartment complexes throughout our service area. A variety of balanced meals, mostly comfort foods, are served in a group setting to provide quality nutrition, and socialization.

**Star Card** sites have become the choice of the newest generation of clients. Meals, such as breakfast, lunch and supper, are available depending on the location's hours of operation, and menu selection. A pre-paid meal card is purchased from one of our volunteers, or site managers. Clients have the freedom and flexibility to eat at a time and location of their choosing.

**Home Delivered** Hot meals are provided Monday through Friday to clients who are unable to travel to, or meet at, our congregate or star card locations. A visit from one of our volunteers, offering a hot nutritious meal, often is the only social contact that many of our homebound clients receive each day, helping ease the problem of isolation.

**Frozen Meals** are the perfect solution for both seniors on the go, as well as for those South Dakota seniors that live in isolation, or in areas that do not have even the basic food options. Many rural areas are considered food deserts. Without access to healthy foods, people living in these areas may be at higher risk of diet-related conditions, including malnutrition. Frozen meals have been a great tool to reach seniors in our rural food desert areas, where services were discontinued years ago.

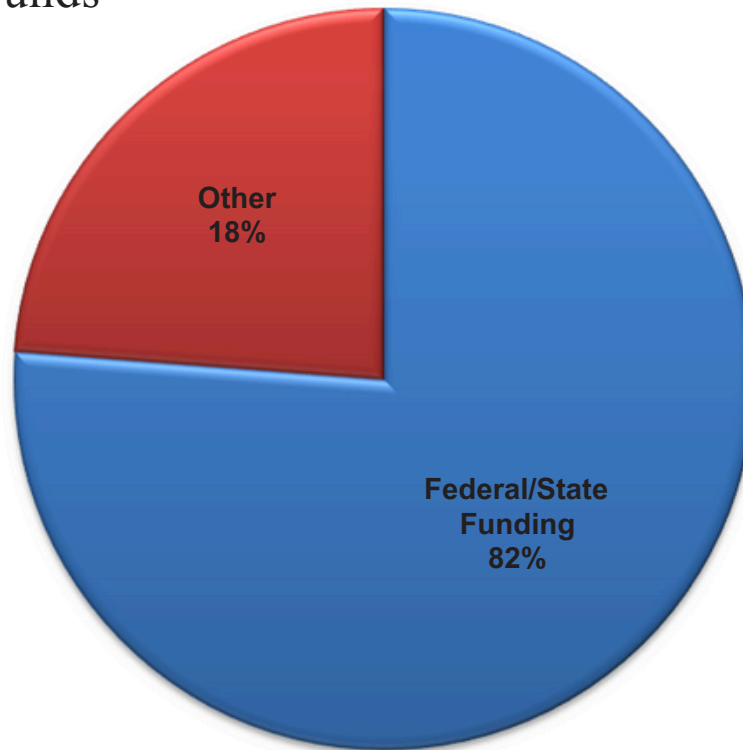
**In 2024, 4,312 people ages 60+ received 214,554 nutritious meals through this program.**



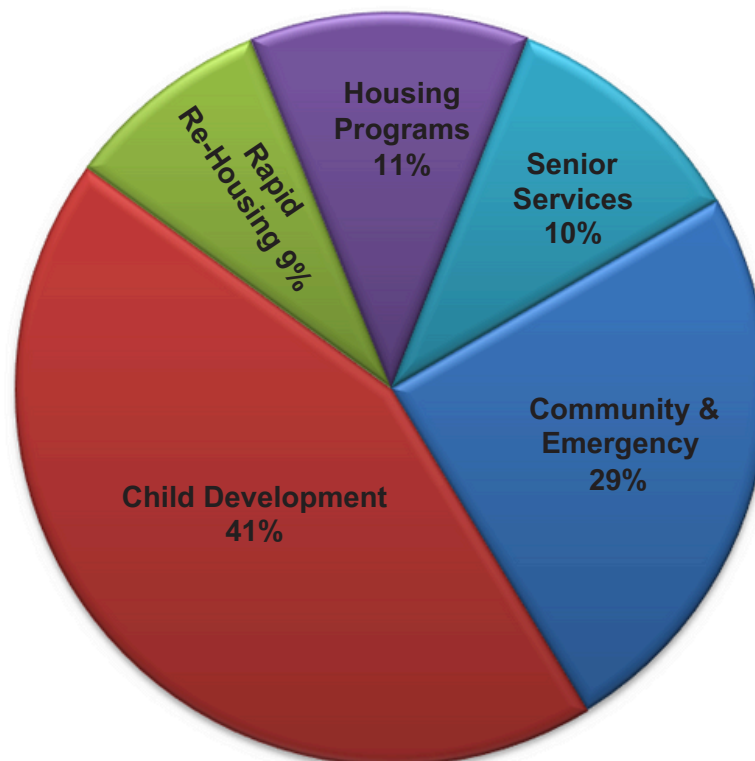
# Agency Financial Report

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## Sources of Funds



## Uses of Funds



# Agency Financial Report

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October 1, 2023 - September 30, 2024

Federal/ State	City/ County	Private	Total	Areas of Emphasis
\$ 3,979,387	\$ 207,681	\$ 352,981	x \$4,541,049	<b>Community &amp; Emergency Services</b> Community Services Case Management Emergency Services Information and Referral Volunteer Income Tax Assistance Local Projects and Services Thrift Stores
\$ 1,975,348	\$ 52,500	\$ 190,722	\$2,218,570	<b>Housing Program Services</b> Weatherization Assistance Housing Rehabilitation Mutual Self-Help Housing Home Rehab/Repair Program
\$ 1,428,078	\$ 34,757	\$ 175,216	\$1,638,048	<b>Rapid Re-Housing Services</b> Heartland House Bright Futures Emergency Solutions Grant
\$ 5,677,256	\$ 7,500	\$ 2,381,918	x \$8,066,674	<b>Pre-Birth to Five Services</b> Head Start Early Head Start
\$ 995,394	\$ 17,009	\$ 970,089	\$1,982,492	<b>Senior Services</b> 60's Plus Dining
<u>\$ 14,055,463</u>	<u>\$ 319,447</u>	<u>\$ 4,070,923</u>	<u>\$18,445,833</u>	<b>Total Funds</b>

☒Total includes in-kind in the amount of \$2,298,104

Head Start Pre-Birth to Five = \$2,293,451 and Volunteer Income Tax Assistance = \$4,653

More detailed information is available to the public at Inter-Lakes Community Action Partnership, Inc.  
located at 111 N Van Eps Avenue, Madison, SD 57042.



# Agency Financial Report

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## Inter-Lakes Community Action Partnership, Inc. Operating Budget 2024 and 2025

<b>REVENUES</b>	<b>2023-2024</b>	<b>2024-2025</b>
Grant Revenue	\$18,177,415	\$14,153,394
Commodity Foods Received	\$38,00	\$39,000
Program Income	\$697,195	\$717,910
Investment Income	\$148,332	\$150,572
In-Kind Revenue	\$1,989,915	\$1,434,524
Gain on Disposal	\$1,051	-
Contributions	\$116,146	\$92,150
Events	-	-
Developer Fee Income	\$89,688	\$179,375
Sales/Contract Revenue	\$602,059	\$620,800
Use of Reserves	\$171,975	\$117,849
Other Income	<u>\$237,176</u>	<u>\$280,834</u>
<b>TOTAL REVENUE</b>	<b>\$22,268,952</b>	<b>\$17,786,948</b>
<b>EXPENSES</b>		
Personnel	\$8,492,648	\$8,532,182
Consultants and Contract Labor	\$296,069	\$314,921
Travel	\$120,563	\$124,822
Rent	\$137,070	\$151,205
Consumable Supplies	\$171,902	\$173,672
Direct Client Assistance	\$6,847,860	\$4,746,182
Commodity Food Distributed	\$38,000	\$39,000
Repairs/Maintenance	\$322,874	\$355,442
In-Kind	\$1,989,915	\$1,434,524
Interest	\$11,484	\$5,178
Equipment/Renovation/Principal Payment/ Maintenance	\$2,663,881	\$837,655
Depreciation	\$285,321	\$403,140
Other/Program support	<u>\$787,110</u>	<u>\$796,376</u>
<b>TOTAL EXPENSES</b>	<b>\$22,164,695</b>	<b>\$17,914,308</b>

# Agency Financial Report

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## Inter-Lakes Community Action Partnership Schedule of Findings and Questioned Costs Year Ended September 30, 2024

### Section I - Summary of Auditor's Results

#### Financial Statements

Type of Auditor's report issues on whether the financial statements were prepared in accordance with GAAP: Unmodified

Internal control over financing report:

Material weakness identified? No  
Significant deficiency identified? None Reported

Noncompliance material to financials statements noted? No

#### Federal Awards

Internal control over major federal programs:

Material weakness identified? No  
Significant deficiency identified? None Reported

Type of auditor's report issued on compliance for major programs: Unmodified

Any audit finding disclosed that are required to be reporting in accordance with 2 CFR 200.516(a)? No

#### Identification of major programs

<u>AL Numbers</u>	<u>Federal Program or Cluster</u>
21.023	Emergency Rental Assistance
93.045/93.053	Aging Cluster
96.600	Head Start Cluster

Dollar threshold used to distinguish between Type A and Type B programs: \$750,000

Auditee qualified as low-risk auditee? Yes

# Agency Financial Report

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## Inter-Lakes Community Action Partnership Schedule of Findings and Questioned Costs Year Ended September 30, 2024 Continued...

### Section II - Financial Statement Findings

None.

### Section III - Federal Award Findings and Questioned Costs

None.

### Section IV - Status of Prior Year Findings and Questioned Costs

None.

## Head Start and Early Head Start Accountability - Monitoring Review

The Office of Head Start monitors Head Start grantees to ensure they are fully compliant with federal regulations and to monitor the quality of early childhood services that are provided to area children and their families.

On April 16, 2024, the Administration for Children and Families (ACF) conducted a monitoring review of Inter-Lakes Community Action Partnership.

Based on the information gathered during this review, a determination has been made that Inter-Lakes Community Action Partnership is a recipient with at least one area of noncompliance in its Head Start program.

During the week of October 29, 2024, the Administration for Children and Families (ACF) conducted a monitoring review of Inter-Lakes Community Action Partnership to determine whether the previously identified finding(s) had been corrected.

Based on the information gathered during this review, we have closed the previously identified finding.

The Office of Head Start (OHS) would like to thank the ICAP governing body, policy council, staff, and parents of your program for their cooperation and assistance during the review.



# ICAP Financial Supporters 2024

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Agtegra Cooperative  
American Lutheran Church Women  
Ameriprise Financial  
Ben Hauck Agency, Inc  
Bethel WELCA - Astoria  
Bittner, Karen  
Blitsch-Noonan, Linda  
Catholic Daughters of America  
Children's Home for Family Safety  
Clark Area Community Foundation  
Clark UMC Missions  
Clark United Methodist Church  
Claussen, Shirley  
Clear Lake City Library  
Community In Action  
Community Senior Center  
Compassion In Action  
Crocker Lutheran Church  
Donahue, Brenda  
Embrace Church - Tea Campus  
Farm Credit Services of America  
Golden West TeleCommunications  
Good Hope Lutheran Church  
Highland Lutheran Church  
Hinrichs, Kristina  
Hope Lutheran WELCA  
Immanuel Lutheran Church  
Invenergy Services LLC  
Kingsbury Klassic Kruisers  
Kirkland's  
Kiwanis Club of Clear Lake  
Land O Lakes Foundation  
Lewis, Joy  
Living Hope Wesleyan Church  
Living Word Lutheran Church  
Luecke, Pat

McHenry, Mark & Sandy  
MHS EDUC Foundation Inc  
Milbank American Evangelical Lutheran  
Neises, Amy  
Nielson, Jen  
Noonan, Rachel  
Nordhus, Margaret  
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Rogers, Jean & Scott  
Salem Lumber Co  
Security State Bank  
SF Area Community Foundation  
Sheil, Lynn  
Souper Bowl Food Drive - Deuel  
Southeastern Electric Coop  
St. John's Ladies Aid  
St. John's Church Evening Guild  
St. Mary's Altar Society  
Stanley, Tracy  
Tak, Pak, Snack & Yak  
The Blackbaud Giving Fund  
United Methodist Church - Carpenter  
United Methodist Church - Parker  
United Women of Faith  
Wells Fargo  
West Nidaros  
Young, Samantha and Brandon  
Zens, Pat  
Zoar Lutheran Church

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**Thank you to the following partners who gave cash donations during 2024.**

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We strive to ensure this list is complete and accurate to the best of our abilities. Please contact us at [donations@interlakescap.com](mailto:donations@interlakescap.com) with any errors or omissions. Thank you.

# History of Community Action

The community action movement formally began in 1964 with the passage of the Equal Opportunity Act, the legislative core of President Johnson's War on poverty. However, the program had its roots in the Ford Foundation's "Gray Areas" programs of the mid-1950s. The Equal Opportunity Act created the Office of Equal Opportunity (OEO), directed by R. Sargent Shriver, and that office distributed federal funds directly to local groups who were then responsible to work with those in poverty to improve their lives.

The original Equal Opportunity Act established several programs, some of which still exist today. Head Start, the Legal Services Corporation, and Community Action Programs (CAPs) were the first OEO programs. Many CAPs have evolved into Community Action Agencies over the years, although their mission and roles have remained fairly stable.

ICAP's service area originally consisted of Lake and Miner counties. As anti-poverty programs evolved at the federal and state levels, local service areas were rearranged several times, so that by 1983 ICAP included Brookings, Clark, Codington, Deuel, Grant, Hamlin, Kingsbury, Lake, Miner, and Moody counties. After the dissolution of one of the other Community Action Agencies in the state, ICAP was requested to add McCook and Minnehaha counties to its service area. The agency accepted growing to a 12-county area. In 2006, ICAP added community service projects in Lincoln and Turner counties, bringing the total coverage area to 14 counties.

Community action, while having changed in its years of existence, is still focused on the empowerment of low-income and elderly persons to help themselves move from poverty toward their maximal level of self-sufficiency. This philosophy is best described by the phrase "a hand up, not a handout." To assure that low-income populations of the service area have a voice in the operations of the agency, one-third of ICAP's Board of Directors consists of representatives of the low-income sector, who are elected by the low-income population in each county. Public officials (county commissioners) and private-sector representatives make up the other two-thirds of the Board. Thus, each county in the service area has an equal voice on the Board, as do each of the three sectors (public, private and low-income).





ICAP is an equal opportunity provider and employer.



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